

Enforcement of the Zero Tolerance Policy

The Rossmoor Duplicate Bridge Club's (RDBC) Board of Directors is committed to creating a pleasant atmosphere for all players and to insuring that the Zero Tolerance Policy is enforced. RDBC Directors are empowered to enforce the policy. It is part of their job description.

If a Director feels the zero tolerance policy was violated, they shall immediately enact disciplinary procedures. Their actions will depend upon the nature of the violation and may include penalty scoring and/or expulsion from the game. They will also submit a written incident report to the Club Manager and Board of Directors.

Players who witness or are exposed to violations of zero tolerance should first call the Director. If they are not satisfied with the outcome, they should write a letter of complaint to the RDBC Board of Directors and/or the Club Manager. Describe the incident in detail. If the Board agrees that a violation occurred, they will take action:

- The offender will receive a warning letter.
- If there is a second offense, the offender will be suspended.
- If there are subsequent incidents, the offender will either be suspended for a longer time period or expelled from RDBC games.